



# NeighborImpact

Supporting People, Strengthening Communities.

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## **ANSWER BOOK 2019-2020**

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Self-Help Guide to Agencies and Services in  
Crook, Deschutes and Jefferson Counties

*\*Versions are printed every two years.*

*For the latest information, call 211 or check 211.com, or visit [neighborimpact.org/providers](http://neighborimpact.org/providers).*



# NeighborImpact

## ➔ REDMOND

2303 SW First Street  
Redmond OR 97756  
(541) 548-2380

## ➔ BEND

20310 Empire Avenue #A100  
Bend, OR 97703  
(541) 318-7506

You can also visit us at our regional service centers located in La Pine, Madras and Prineville. Call (541) 548-2380 for office locations.

Visit us at [neighborimpact.org](http://neighborimpact.org) or [facebook.com/neighborimpact](https://facebook.com/neighborimpact)

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1. **MAIL:** U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights  
1400 Independence Avenue, SW Washington, D.C. 20250-9410;
2. **FAX:** (202) 690-7442; or
3. **EMAIL:** [program.intake@usda.gov](mailto:program.intake@usda.gov)

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<b>CHILDREN AND FAMILIES</b> .....	<b>3</b>
<b>EDUCATION</b> .....	<b>7</b>
<b>NEIGHBORIMPACT'S CHILDCARE RESOURCES PROGRAM</b> .....	<b>9</b>
<b>NEIGHBORIMPACT'S HEAD START PROGRAM</b> .....	<b>10</b>
<b>EMERGENCY</b> .....	<b>12</b>
<b>EMPLOYMENT</b> .....	<b>14</b>
<b>FOOD</b> .....	<b>16</b>
<b>NEIGHBORIMPACT'S EMERGENCY FOOD ASSISTANCE PROGRAM</b> .....	<b>19</b>
<b>NEIGHBORIMPACT'S ENERGY ASSISTANCE &amp; WEATHERIZATION PROGRAMS</b> .....	<b>20</b>
<b>HEALTH</b> .....	<b>21</b>
<b>HOTLINES</b> .....	<b>29-30</b>
<b>HOUSING AND SHELTER</b> .....	<b>31</b>
<b>LEGAL</b> .....	<b>36</b>
<b>MAP</b> .....	<b>39-40</b>

*\*This publication is for informational purposes only. The information in this book does not constitute a recommendation by Neighborimpact.*

*\*\*Agency programs and services can change frequently. We recommend that you call agencies to confirm that the information is up to date.*

**BOYS AND GIRLS CLUB OF BEND**  
*bgcbend.org • 541-617-2877*

english

Provides a safe place for kids to engage in a variety of activities.

**Services:**

- Indoor/Outdoor activities
- Computer lab and educational center
- Teen center

**Eligibility:** Youth Ages 6-18, Age 5 during school year

**Service Area:** Deschutes County

**Location:** 500 NW Wall Street, Bend

*\*Additional locations available. See website for details.*

**CASCADE YOUTH AND FAMILY CENTER**  
*cascadeyouthandfamilycenter.org • 541-318-3436 • 800-660-0934 (hotline)*

english

Provides shelter and services for kids and families in crisis.

**Services:**

- Crisis intervention and support
- Emergency and transitional shelter
- Information and referral

**Eligibility:** Homeless or at-risk youth ages 11-20 in need of assistance.

**Service Area:** Deschutes (Hotline serves Crook, Deschutes and Jefferson Counties)

**Bend Locations:** 2125 NE Daggett Lane (Office), 19 SW Century Drive (Shelter)

**DESCHUTES PUBLIC LIBRARY**  
*deschuteslibrary.org • 541-617-7050*

english

spanish

Public library.

**Services:**

- Preschool storytimes and programming
- Homework help
- Computer access and support

**Eligibility:** Deschutes County residents or transitional card for those without a permanent residence.

**Service Area:** Deschutes

**Locations:** 601 NW Wall Street, Bend

*\*Additional locations available. See website for details.*

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**➔ EARLY INTERVENTION AND  
EARLY CHILDHOOD SPECIAL EDUCATION**  
*[hdesd.org/services/EI-ECSE](https://hdesd.org/services/EI-ECSE) • 541-389-5437*

english  
spanish

Provides special education services to qualified children from birth to age 5.

**Services:**

- Parent, infant and toddler groups
- Speech/Language services

**Eligibility:** Call for eligibility

**Service Area:** Central Oregon

**Location:** Alyce Hatch Center - 1406 NW Juniper Street, Bend

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**➔ FAMILY ACCESS NETWORK**  
*[familyaccessnetwork.org](https://familyaccessnetwork.org) • 541-617-7050*

english  
spanish

Offers assistance, possibility, and hope to Central Oregon families in need by connecting them with crucial resources that will help children flourish in school and in life.

**Services:**

- Referral to food, shelter, clothing and health resources

**Eligibility:** Early childhood and school age children

**Service Area:** Crook and Deschutes counties

**Locations:** 2125 NE Daggett Lane, Bend

*\*Additional locations available. See website for details.*

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**➔ FAMILY RESOURCE CENTER  
OF CENTRAL OREGON**  
*[frconline.org](https://frconline.org) • 541-389-5468*

english  
spanish

Offers parenting education classes.

**Services:**

- Parenting education classes birth to age 18

**Service Area:** Central Oregon

**Location:** 1130 NW Harriman Street, Suite B, Bend





**➔ KIDS INTERVENTION AND DIAGNOSTIC SERVICE CENTER**

english  
spanish

*kidscenter.org • 541-383-5958*

*To Report Suspicions of Child Abuse: 541-548-9499 OR 911*

Child abuse intervention center for prevention, evaluation and treatment of child abuse.

**Services:**

- *Therapy for children and their families*
- *Child friendly interviews and medical exams*

**Eligibility:** *Children 0-18 years old and their families*

**Service Area:** *Central Oregon*

**Location:** *1375 NW Kingston Avenue, Bend*

**➔ LATINO COMMUNITY ASSOCIATION**

english  
spanish

*latinocommunityassociation.org • 541-382-4366*

Provides workforce education and training, health and family empowerment services, and cultural enrichment activities.

**Services:**

- *Legal, health, and employment services*
- *English classes and tutoring*
- *Health insurance enrollment*

**Eligibility:** *Children 0-18 years old and their families*

**Service Area:** *Central Oregon*

**Location:** *1130 NW Harriman Street, Bend*

**➔ MOUNTAINSTAR FAMILY RELIEF NURSERY**

english  
spanish

*mtstar.org • 541-322-6820*

Supports families with children ages 6 weeks to 5 years who are experiencing high stress.

**Services:**

- *Therapeutic early childhood programs*
- *Infant classes, parent support and education*
- *Food bank and clothing closet*

**Service Area:** *Central Oregon*

**Locations:** *2125 NE Daggett Lane, Bend*

*\*Additional locations available. See website for details.*

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## ➔ NEIGHBORIMPACT CHILD CARE RESOURCES

[neighborimpact.org/services/child-care-resources](http://neighborimpact.org/services/child-care-resources)  
 541-323-6518 ▪ 541-323-6505 (Spanish) ▪ 211 (For Parents)

english

spanish

Promotes and recruits quality, affordable child care.

**Services:**

- ➔ Child care provider training and consultation
- ➔ Technical assistance in starting up a child care business
- ➔ Employer consultation on employer-sponsored child care, current workforce trends, and tax credits

**Service Area:** Central Oregon

**Location:** 404 SW 7th Street, Redmond

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## ➔ SISTERS PARKS AND RECREATION DISTRICT

[sistersrecreation.com](http://sistersrecreation.com) ▪ 541-323-6518 ▪ 541-323-6518 (Spanish)

english

spanish

Recreation district.

**Services:**

- ➔ Sports and fitness programs for children and adults
- ➔ Preschool and tutoring programs
- ➔ Arts programs

**Service Area:** Central Oregon

**Location:** 404 SW 7th St., Sisters

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## ➔ DEPARTMENT OF HUMAN SERVICES SELF SUFFICIENCY PROGRAM

[oregon.gov/DHS](http://oregon.gov/DHS) ▪ 541-388-6010

english

spanish

Help low income families become self-supporting while assisting them in meeting their basic needs.

**Services:**

- ➔ Food stamps/SNAP benefits
- ➔ Temporary Assistance to Needy Families (TANF)
- ➔ Work assistance and domestic violence support

**Service Area:** Central Oregon

**Locations:** 1300 NW Wall Street, Suite 101, Bend

\*Additional locations available. See website for details.



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**➔ CENTRAL OREGON COMMUNITY COLLEGE**  
*cocc.edu • 541-383-7700*

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english  
spanish

Community college.

**Services:**

- *GED*
- *Basic adult skills*
- *Accredited classes and Tutoring*

**Service Area:** *Central Oregon*

**Locations:** *2600 College Way, Bend*

*\*Additional locations available. See website for details.*

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**➔ CHILDREN'S LEARNING CENTER**  
*madrastclc.org • 541-475-3628*

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english  
spanish

Offers early education programs for children.

**Service:**

- *Child Care for children ages 6 weeks to 5 years*
- *Head Start program, preschool*

**Service Area:** *Madras, Culver, Metolious*

**Location:** *650 NE A Street, Madras*

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**➔ MID COLUMBIA HEAD START**  
*mcccheadstart.org • 541-475-4870*

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english  
spanish

Preschool child development program.

**Services:**

- *Preschool child development programs for children 0-5 years*
- *Social, emotional, educational, health, and nutritional support*
- *Community resources and family home visits*

**Service Area:** *Jefferson County*

**Location:** *Call for details*



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**➔ MIGRANT HEAD START**  
[ocdc.net](http://ocdc.net) • 541-475-6232

english  
spanish

Preschool child development program.

**Services:**

- ➔ *Preschool child development programs for children 0-5 years*
- ➔ *Social, emotional, educational, health, and nutritional support*
- ➔ *Community resources and family home visits*

**Service Area:** *Jefferson and Culver counties*

**Location:** *659 NE A Street, Madras (Oregon Child Development Coalition)*

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**➔ NEIGHBORIMPACT HEAD START**  
[neighborimpact.org/services/head-start](http://neighborimpact.org/services/head-start) • 541-323-6257

english  
spanish  
vietnamese  
mandarin

Preschool and family support program for 3-4 year olds at no cost to qualifying families.

**Services:**

- ➔ *Free preschool education four days per week*
- ➔ *Family support and health services*
- ➔ *Services for children of all abilities*

**Service Area:** *Crook and Deschutes counties*

**Locations:** *2303 SW First Street, Redmond*

*\*Additional locations available. See website for details.*

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**➔ OREGON STATE UNIVERSITY  
 CASCADE CAMPUS**  
[osucascades.edu](http://osucascades.edu) • 541-322-3100

english  
spanish

A campus of Oregon State University.

**Services:**

- ➔ *16 accredited undergraduate degree programs*
- ➔ *4 Graduate degree programs*

**Location:** *1500 SW Chandler Avenue, Bend*





## A GIFT THAT **KEPT ON GIVING**

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Eunice Grant lives off the grid in the Three River's Community west of Culver. She approached NeighborImpact for help after her husband died when she needed help making her mortgage payments.

Thanks to a partnership between NeighborImpact and Oregon's Homeownership Stabilization Initiative, Eunice was able to stabilize her monthly mortgage payment through a Mortgage Payment Assistance program. But NeighborImpact staff quickly realized that wasn't the only way they could help.

Eunice had recently lost her husband, her solar system and generator were failing, and there were years of deferred maintenance on her house as time and money had been drained away by the urgency of caring for her husband during his illness.

A NeighborImpact Home Preservation Loan began turning things around. A new solar system gave Eunice reliable power for the first time in years. A dangerously unstable deck was repaired and stained; a load of gravel leveled out the areas beneath and around the deck, improving accessibility; and other work was underway. Best of all, Eunice was offered loan terms that deferred principal and interest repayment until she sells or transfers the property.

Eunice thought her troubles were over, so when the Graham Fire roared through her neighborhood in July, burning much of her property, she was devastated. It could have been worse, however. The fresh gravel and the fresh deck she received from NeighborImpact created a break between the fire and her house, she explained. "The sparks would have surely set the dry and rotten deck on fire," she said. Her losses were limited to heat and smoke damage, but the house was saved. Eunice is grateful. "NeighborImpact and God were there when I needed them."



## GIVING KIDS THE **HEAD START** THEY DESERVE

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NeighborImpact's Head Start program provides children 0-5 with high quality preschool. This past year, the program expanded a third classroom to full-day as part of a move to shift the entire program from a half-day to a full-day model. Head Start full-day preschool students are more likely to score at or above the national average in literacy, math and language development as compared to part-day students. Full-day students also have higher attendance rates than part-day students, and get to eat three full meals instead of two.

With funding provided by the Oregon Department of Education/Early Learning Division, NeighborImpact added a full-day classroom in Redmond. Children now attend six and a half hours. Previously they attended four.

"Full-day Head Start is something Central Oregon communities have been asking for a number of years," said Kim Brown, NeighborImpact Head Start Director. "Not only are students able to spend more quality time learning, but their parents are provided with time during the day to work on their GED, take classes or look for full-time work. The longer day also creates more opportunities for parents to volunteer in the classroom and fulfill their important role as a child's most important educator."

Currently, Head Start has full day classes in Prineville and Redmond. Plans call for expansion to Bend and LaPine in the year ahead. NeighborImpact's efforts to expand its full-day program are part of a larger regional effort to expand the quality and quantity of preschool education in Central Oregon. Partners such as the High Desert Education Services District and Redmond School District have cooperated closely with NeighborImpact to help extend learning options for the region's most vulnerable children.



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**➡ OREGON STATE UNIVERSITY  
EXTENSION SERVICES**

english

*extension.osucascades.edu • 541-548-6088*

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An off-campus arm of Oregon State University intended to help Oregonians apply scientific knowledge on the job and at home.

**Services:**

- *4-H: year round and monthly*
- *Learn-at-home programs*
- *Garden advice and nutritional trainings*

**Service Area:** *Central Oregon*

**Locations:** *3893 SW Airport Way, Redmond*

*\*Additional locations available. See website for details.*

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**➡ TOGETHER FOR CHILDREN**

english

*together-for-children.org • 541-420-8110*

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Educational program designed to provide practical help for families of young children.

**Services:**

- *Parenting groups*
- *Parenting resources and referrals*

**Eligibility:** *Families of children ages 0-3 years*

**Service Area:** *Sisters*

**Location:** *160 S. Oak Street #139, Sisters*



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**➔ AMERICAN RED CROSS**  
*redcross.org • 541-382-2142*

english

Disaster preparedness and health and safety classes.

**Service:**

- Blood services
- Disaster relief
- CPR and First Aid classes

**Service Area:** Central Oregon

**Location:** 815 SW Bond Street, Suite 110, Bend

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**➔ HOUSE OF HOPE MINISTRIES**  
*houseofhope-bend.org • 541-390-1594*

english

Basic needs assistance including housing, food, showers, and laundry.

**Service:**

- Housing
- Food
- Laundry and showers

**Service Area:** Oregon

**Location:** P.O. Box 5609, Bend

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**➔ NEIGHBORIMPACT ENERGY ASSISTANCE**  
*neighborimpact.org/services/heat/home-energy-assistance/  
541-318-7506*

english

spanish

Provides year-round energy assistance to qualified families.

**Services:**

- Utility assistance
- Furnace repair or replacement

**Eligibility:** Income qualified households. See website.

**Service Area:** Central Oregon

**Locations:** 20310 Empire Avenue, Suite A100, Bend

*\*Additional locations available. See website for details.*



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## 🔍 REDMOND UTILITY ASSISTANCE PROGRAM

[redmond.gov/Government/FinancesandBudget/UtilityBilling](http://redmond.gov/Government/FinancesandBudget/UtilityBilling)  
541-923-7765

english

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Provides reduced utility payments on water, garbage, and sewer bills to eligible residents of Redmond.

**Services:**

- *Reduced payments for residents that meet income criteria*
- *Programs for seniors facing hardship*

**Service Area:** *City of Redmond*

**Location:** *716 SW Evergreen Avenue, Redmond*

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## 🔍 ST. VINCENT DE PAUL

[stvincentdepaulbend.org](http://stvincentdepaulbend.org) • 541-389-6643

english

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Provides emergency assistance to low income individuals and families.

**Services:**

- *Rent assistance (Redmond and Prineville only)*
- *Utility assistance*
- *Food pantry, clothing, and referral services*

**Service Area:** *Crook and Deschutes counties*

**Locations:** *950 SE 3rd Street, Bend*

*\*Additional locations available. See website for details.*

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## 🔍 WARM SPRINGS TRIBAL SOCIAL SERVICES

[warmsprings-nsn.gov](http://warmsprings-nsn.gov) • 541-553-3415

english

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Supports tribal members who are low income or have no income.

**Services:**

- *Social Security services help*
- *Energy assistance*
- *Referrals*

**Eligibility:** *Must meet income eligibility. Any federally recognized Native American.*

**Service Area:** *Warm Springs Reservation*

**Location:** *4217 Holliday Street, Warm Springs*

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**➔ CENTRAL OREGON INTERGOVERNMENTAL COUNCIL**  
*coic2.org • 541-548-8163*

english  
spanish

Helps job seekers of all ages and experience with a variety of job-seeking services and training programs.

**Services:**

- ➔ *Pre-employment training*
- ➔ *Alternative high school education*
- ➔ *Career services and training*

**Eligibility:** *Call for eligibility*

**Service Area:** *Central Oregon*

**Locations:** *1645 NE Forbes Road, Suite 101, Bend*

*\*Additional locations available. See website for details.*

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**➔ JOB CORPS**  
*recruiting.jobcorps.gov • 800-733-5627*

english

Free academic, vocational, and social skills training in a residential environment for young adults ages 16-24 with limited job skills.

**Services:**

- ➔ *High school diploma and GED support*
- ➔ *Job placement*
- ➔ *Job training for trades such as landscape gardening, carpentry, culinary arts, and drafting*

**Eligibility:** *Must meet federal income guidelines, age requirement, and have a commitment to completing the program.*

**Service Area:** *Nationwide*



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**📍 OREGON EMPLOYMENT DEPARTMENT**  
*oregon.gov • 541-388-6070*

english

spanish

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Coordinates employment information and unemployment insurance.

**Services:**

- *Job opening listings*
- *Unemployment insurance and veterans' services*
- *Job placement and counseling*

**Eligibility:** *Call for eligibility*

**Service Area:** *Central Oregon*

**Locations:** *1645 NE Forbes Road, Bend*

*\*Additional locations available. See website for details.*

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**📍 WARM SPRINGS VOCATIONAL  
REHABILITATION PROGRAM**

english

*warmsprings-nsn.gov/program/vocational-rehabilitation • 541-553-3415*

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Assists Native Americans with disabilities to obtain, maintain, or become promoted in employment.

**Services:**

- *Vocation counseling and guidance*
- *Transportation to training or job sites*
- *Resume building and job training*

**Eligibility:** *Call for additional eligibility. Must be disabled and enrolled in a federally recognized Native American tribe.*

**Service Area:** *Warm Springs Reservation and area within 65-mile radius of reservation boundaries.*

**Locations:** *Call for location information*

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## ➔ NEIGHBORIMPACT FOOD BANK PROGRAM

*neighborimpact.org/services/food • 541-548-2380*

english

spanish

Distributes food to area food pantries, meal sites, and other supplemental food locations. NeighborImpact does not distribute food directly to clients.

### **Services:**

- ➔ *Delivers food to various outreach social service agencies, food banks, and kitchens*
- ➔ *Food information and referral services*
- ➔ *Coordinates local food drives*

**Service Area:** *Central Oregon*

**Locations:** *2303 SW First Street, Redmond*

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## ➔ FOOD MEAL SITES

*Call for specific days and times*

### ➔ **BEND**

**Family Kitchen**  
**Trinity Episcopal Church**  
 231 NW Idaho Avenue  
 541-382-5542

**Shepherd's House**  
 1854 NE Division Street  
 541-388-2096

**The Back Door at**  
**Bend Methodist Church**  
 680 N.W Bond Street  
 541-382-1672

**Sunday Community Buffet**  
 515 N.E. Dekalb  
 541-382-5542

### ➔ **REDMOND**

**Jericho Table at**  
**Church of God Seventh Day**  
 205 NW 4th Street  
 541-548-3367

### ➔ **LA PINE**

**La Pine Community Kitchen**  
 16480 Finley Butte Road  
 541-536-1312

### ➔ **MADRAS**

**United Methodist Church**  
 49 NE 12th Street  
 541-475-2150

### ➔ **PRINEVILLE**

**Prineville Soroptomist**  
**Senior Center**  
 180 NE Belknap St  
 541-447-6844



## ➔ FOOD PANTRIES

*Call for specific days and times*

### ➔ BEND

**St. Vincent De Paul**  
950 SE 3rd Street  
541-389-6643

**Water Church**  
21300 Bear Creek Road  
541-706-0121

**The Salvation Army**  
515 NE Dekalb Street  
541-389-8888

**The Giving Plate**  
1245 SE 3rd Street  
Suite C7  
541-797-6883

**Nativity Lutheran**  
60850 Brosterhouse Road  
541-388-0765

### ➔ LA PINE

**St. Vincent De Paul**  
51484 Morson Road  
541-536-6135

**La Pine Community  
Pantry**  
16480 Finlay Butte Road  
541-536-1312

### ➔ MADRAS

**Jefferson County  
Food Bank Seventh Day  
Adventist Center**  
556 SE Seventh Street  
541-475-3344

**United Methodist Church**  
49 NE 12th Street  
541-475-2150

### ➔ PRINEVILLE

**First Baptist Church**  
460 SE Fairview  
541-447-5238  
(503) 516-5562

### ➔ REDMOND

**St. Vincent De Paul**  
1612 Veterans Way  
541-923-5264

**Seventh Day  
Adventist Center**  
945 SW Glacier Avenue  
541-923-0301

**Redmond Community  
Church**  
237 NW 9th Street  
541-923-3023

### ➔ SISTERS

**Sister's Kiwanis**  
328 West Main Street

**Westside Church  
Bread of Life Food  
Distribution**  
442 Trinity Way  
541-549-4184

### ➔ SUNRIVER

**Holy Trinity  
Care and Share**  
18160 Cottonwood Road  
PMB 763  
541-593-5990

### ➔ TERREBONNE

**Smith Rock  
Community Church**  
8344 11th Street  
541-548-1315

### ➔ WARM SPRINGS

**Warm Springs  
Presbyterian Church**  
1141 Warm Springs Street  
541-553-1237

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**➔ BROWN BAG PROGRAMS**  
*(FRESH PRODUCE AND PERISHABLE FOODS)*  
*Call for specific days and times*

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➔ **BEND**

**Eagle Mountain Church**  
2221 NE 3rd St (Lower Level)  
541-312-9345

**Westside Church**  
2051 Shevlin Park Road  
541-382-6235

➔ **LA PINE**

**Little Deschutes Grange**  
51518 Morson Street

**The Produce Stand at La Pine  
Community Kitchen**  
16480 Finlay Butte Road  
541-536-1312

➔ **MADRAS**

**United Methodist Church**  
49 NE 12th Street  
541-475-2150

➔ **METOLIUS**

**Metolius Friends Community Church**  
575 Hood Avenue  
541-546-4974

➔ **PRINEVILLE**

**Eastside Church**  
3174 N.E. 3rd Street  
541-447-3791

➔ **REDMOND**

**Redmond Assembly of God**  
18650 West Antler  
541-548-4555

➔ **SISTERS**

**Westside Church**  
**Bread of Life Food Distribution**  
442 Trinity way  
541-549-4184

➔ **SUNRIVER**

**The Door**  
56885 Enterprise Drive  
541-550-3088

➔ **TERREBONNE AND  
CROOKED RIVER RANCH**

**Terrebonne Grange**  
8286 11th Street  
Intersection of 11th and Smith Rock Way  
541-548-4269

**Old Fire Station  
at Crooked River Ranch**  
6971 SW Shad Road  
Intersection of Shad and Hill Streets  
541-504-8236





## HOME SWEET HOME

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As a senior on disability, Joyce struggled to make due on a low fixed income. The utility bills for her home were more than she could afford, causing a lot of discomfort during cold winter nights and hot summer days. Then she heard about NeighborImpact's weatherization program.

After applying to the program, Joyce attended an energy education workshop hosted by NeighborImpact. There she learned valuable tips on how to increase the efficiency of her home's energy system and save on her utility bills.

Joyce took home an energy conservation kit, which included LED lightbulbs, outlet sealers, a low-flow showerhead and a kitchen aerator, allowing her to implement the energy-saving tips free of cost.

This was just the beginning of Joyce's journey with NeighborImpact to a more comfortable home. Weatherization professionals visited Joyce's home to complete an energy audit that would help determine what measures could be taken to save her the most energy and money.

They discovered that Joyce's floor and attic needed more insulation, her refrigerator and furnace needed an upgrade and ventilation issues were causing a decrease in the energy efficiency of the home.

After determining the problem areas and the most effective solutions, NeighborImpact hired several contractors to complete the upgrades, installations and repairs.

Shortly after NeighborImpact's weatherization contractor completed the work on Joyce's home, she sent a letter thanking the crew for being on time, their positive attitudes and their neat and tidy workmanship. She immediately noticed an increased comfort in her newly improved home.

"My new refrigerator has saved me \$30 a month," Joyce said. "It's a miracle. It's a blessing. I mean, it's exciting!"

Now Joyce enjoys a new level of comfort and affordability in her own home and will be able to do so for many years to come.





## NEIGHBORIMPACT: MAKING COLLEGE DREAMS COME TRUE

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In 2018, NeighborImpact partnered with the Early Learning Hub of Central Oregon and Central Oregon Community College Partners in Practice to provide college education in early childhood education for underserved communities. Funders to support this work also included the Juan Young Trust and First Interstate Bank.

The Partners in Practice program offered weekend, evening and online classes for nontraditional students working full time. By offering the classes throughout the region, transportation barriers were eased for students in rural areas. Additionally, classes were offered in Spanish.

By enabling students of varying economic and ethnic backgrounds, Partners in Practice opens doors. Students can move from being a teacher aide to being a classroom teacher. A childcare provider can obtain a rating from Oregon's Quality Rating and Improvement System. By covering the cost of tuition and books and providing loaner laptops and even IT support, the program removes barriers.

Additionally, the program helps increase the number of high-quality early educators and programs providing services to children in Central Oregon and supports development of the region's workforce.

Childcare is at a crisis in Oregon. There are only 17 slots available for every 100 children statewide. With more than 65 percent of children living in households where both parents work, lack of child care poses a serious challenge to both would-be employees and employers desperate for workers. Despite this, many childcare providers cannot expand due to inability to find qualified staff with early education credentials.

Thanks to Partners in Practice, NeighborImpact and its partner organizations are working to close that gap in Central Oregon.



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## ➔ ABILTREE

[abilitree.org](http://abilitree.org) • 541-388-8103

english

spanish

Assist people with disabilities to help themselves toward greater personal independence.

**Services:**

- Job development and placement
- Peer counseling
- Resume building

**Eligibility:** Call for eligibility. Must have a disability.

**Service Area:** Central Oregon

**Locations:** 2680 NE Twin Knolls Drive #150, Bend

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## ➔ ADVANTAGE SMILE FOR KIDS

[secure.advantagesmilesforkids.org](http://secure.advantagesmilesforkids.org) • 866-268-9616

english

Provide orthodontics and related dental care to low income and at-risk youth.

**Services:**

- Orthodontic care/braces

**Eligibility:** Call for eligibility. Must be under 16 years of age.

**Service Area:** Central Oregon

**Locations:** 442 SW Umatilla Avenue, Suite 200, Redmond

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## ➔ BEHAVIORAL HEALTH DEPARTMENTS

english

spanish

**Deschutes County:** [deschutes.org/health/page/behavioral-health](http://deschutes.org/health/page/behavioral-health) • 541-322-7500

**Crk County:** [lcsnw.org](http://lcsnw.org) • 541-323-5330

Provides programs and information for mentally ill individuals and persons in crisis.

**Services:**

- Crisis Line
- Behavioral health and crisis counseling
- Best Club of Jefferson County

**Eligibility:** Call for eligibility. Oregon Health Plan.

**Service Area:** Central Oregon

**Locations:** 2577 NE Courtney Drive, Bend

*\*Additional locations available. See website for details.*

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**➔ CROOK COUNTY HEALTH DEPARTMENT**  
*co.crook.or.us • 541-447-5165*

english  
spanish

To keep everyone in Crook County safe and healthy.

**Services:**

- ➔ *Screening and monitoring for at-risk children*
- ➔ *Medical and legal information*
- ➔ *Women, Infants, Children (WIC)*

**Eligibility:** *Call for eligibility*

**Service Area:** *Crook County*

**Locations:** *375 NW Beaver Street, Suite 100, Prineville*

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**➔ DESCHUTES COUNTY ALCOHOL AND DRUG TREATMENT PROGRAM**  
*deschutes.org/health • 541-322-7500*

english

Outpatient alcohol and drug treatment and mental health counselling program.

**Services:**

- ➔ *Drug and alcohol abuse counselling*
- ➔ *Crisis walk-in clinic*

**Eligibility:** *Call for eligibility. Primarily Oregon Health Plan.*

**Service Area:** *Deschutes County*

**Locations:** *2577 NE Courtney Drive, Bend*

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**➔ DESERT SONG HYGIENE BANK**  
**541-771-6548**

english

Provides personal hygiene items including shampoo, soap, deodorant, tooth paste, tooth brushes, laundry soap, dish soap, feminine hygiene items, toilet paper, socks, gloves, hats and paper towels.

**Services:**

- ➔ *Personal hygiene products*

**Service Area:** *Central Oregon*

**Locations:** *433 SW 5th St., Redmond*

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**➡ HEALTH DEPARTMENTS**  
[deschutes.org/health](https://deschutes.org/health) • 541-322-7400

english  
spanish

Provides a variety of programs and information related to health and preventative care.

**Services:**

- Support services for high risk infants, toddlers and children
- Child health clinics and immunizations
- Family planning, pregnancy tests, and prenatal care

**Eligibility:** Call for eligibility

**Service Area:** Central Oregon

**Locations:** 2577 NE Courtney Drive, Bend

*\*Additional locations available. See website for details.*

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**➡ HEALTHY BEGINNINGS**  
[myhb.org](https://myhb.org) • 541-383-6357

english  
spanish

Provides health and developmental screening for children ages birth through five.

**Services:**

- Screening for health, vision, hearing, nutrition, dental, behavior, speech and language developmental
- Parent training, information and support
- Connect uninsured families with resources

**Service Area:** Central Oregon

**Locations:** 1029 NW 14th Street, Suite 102, Bend

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**➡ HEALTHY FAMILIES OF THE HIGH DESERT**  
[hdesd.org/services/healthy-families-of-the-high-desert](https://hdesd.org/services/healthy-families-of-the-high-desert) • 541-749-2133

english spanish

Services are offered to families of newborns to age 3.

**Services:**

- Promote child health and development
- Parent education and support
- Child development assessments

**Service Area:** Central Oregon

**Locations:** 2125 NE Daggett Lane, Bend

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## ➔ HEART N' HOME

english

[gohospice.com](http://gohospice.com) • 541-508-4036 (Bend) • 541-536-7399 (LaPine)

Provides quality hospice care for financially restricted patients and families.

**Services:**

→ Hospice Care

**Eligibility:** Call for eligibility

**Service Area:** Oregon and Idaho

**Locations:** 745 NW Mt. Washington Dr., Suite 205

*\*Additional locations available. See website for details.*

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## ➔ PARTNERS IN CARE

english

[partnersbend.org/bend-hospice](http://partnersbend.org/bend-hospice) • 541-382-5882

Provides medical care and support to people who are terminally ill and their families.

**Services:**

- Medical care for the terminally ill
- Nursing and home health aides
- Bereavement counseling and support groups

**Eligibility:** Call for eligibility

**Service Area:** Central Oregon

**Locations:** 2075 NE Wyatt Court, Bend

*\*Additional locations available. See website for details.*

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## ➔ JUNIPER MOUNTAIN COUNSELING

english

[junipermountaincounseling.com](http://junipermountaincounseling.com) • 541-617-0377

Counseling services.

**Services:**

→ Mental health care

**Service Area:** Central Oregon

**Locations:** 1569 SW Nancy Way, Bend



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## ➔ LUTHERAN COMMUNITY SERVICES NORTHWEST

*lcsnw.org • 541-323-5332*

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english

Provides counseling and support to those in need.

**Services:**

- *Alcohol and drug (adults only), mental health, domestic violence and problem gambling counseling*
- *Lunch site for clients in mental health treatment*
- *Transitional housing for clients with mental health issues*

**Eligibility:** *Call for eligibility*

**Service Area:** *Crook and Deschutes counties*

**Locations:** *365 NE Court Street, Prineville*

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## ➔ MOSAIC MEDICAL

*mosaicmedical.org • 541-383-3005*

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english

spanish

Provides primary care and mental healthcare services and flexible payment plans available.

**Services:**

- *Primary health care services*
- *Mental health care services*
- *Prenatal health care services*

**Eligibility:** *Call for eligibility. All insurance accepted, fees are income based.*

**Service Area:** *Central Oregon*

**Locations:** *2084 NE Professional Court, Bend*

*\*Additional locations available. See website for details.*



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## ➔ PLANNED PARENTHOOD OF THE COLUMBIA-WILLAMETTE

english

spanish

[plannedparenthood.org/health-center/oregon/bend](http://plannedparenthood.org/health-center/oregon/bend) • 541-389-9973

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Provides comprehensive health care for men and women and family planning services.

**Services:**

- ➔ Annual checkups and exams
- ➔ Low cost birth control services and supplies, including emergency contraceptives
- ➔ Pregnancy testing and testing and treatment of sexually transmitted infections

**Eligibility:** Call for eligibility

**Service Area:** Central Oregon

**Locations:** 2230 NE Division Street, Suite 7, Bend

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## ➔ PREGNANCY RESOURCE CENTER

english

[prcco.org](http://prcco.org) • 541-383-3005

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Provides help in working through any pregnancy situation.

**Services:**

- ➔ Pregnancy testing and first trimester ultrasounds
- ➔ Information on pregnancy options
- ➔ Pregnancy and parenting education

**Service Area:** Central Oregon

**Locations:** 369 NE Revere Avenue #103, Bend

\*Additional locations available. See website for details.

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## ➔ RIMROCK TRAILS

english

[rimrocktrailsats.org](http://rimrocktrailsats.org) • 541-447-2631

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Adolescent alcohol and drug treatment center.

**Services:**

- ➔ Residential alcohol and drug treatment
- ➔ Outpatient alcohol and drug treatment
- ➔ Prevention, intervention and education program

**Service Area:** Central Oregon

**Locations:** 1333 NW 9th Street, Prineville

\*Additional locations available. See website for details.



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## ➡ SCHOOL BASED HEALTH CLINICS

*mosaicmedical.org • 541-323-3850*

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english

spanish

Affordable, convenient health care and health education.

**Services:**

- Wellness check-ups
- Sick child care, immunizations, and sports physicals
- Mental health services

**Eligibility:** Children 0-18 years

**Service Area:** Deschutes County

**Locations:** 230 NE 6th Street, Bend (Bend Senior High School)

*\*Additional locations available. See website for details.*

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## ➡ SENIORS AND PEOPLE WITH DISABILITIES PROGRAM

english

spanish

*oregon.gov/dhs/seniors-disabilities/Pages/index.aspx • 541-388-6240*

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Helps seniors function in their own homes and communities.

**Services:**

- Food Stamps (SNAP)
- Employment services for persons with disabilities
- Medicaid and long term care

**Eligibility:** For seniors age 65 and over. Also for people age 18 and over on SSI.

**Service Area:** Central Oregon

**Locations:** 130 NW Wall Street Suite 102, Bend

*\*Additional locations available. See website for details.*

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## ➔ VOLUNTEERS IN MEDICINE

[vim-cascades.org](http://vim-cascades.org) • 541-330-9001

english

spanish

The clinic provides health care to residents of Deschutes County who have no medical insurance and meet the clinic's eligibility.

**Services:**

- ➔ Primary care and outpatient gynecology services
- ➔ Mental health counseling
- ➔ Diabetes education and specialty referrals

**Eligibility:** Income based. Clients must have lived in Central Oregon for three months and cannot have any kind of insurance.

**Service Area:** Central Oregon

**Location:** 2300 NE Neff Road, Bend

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## ➔ WOMEN, INFANT AND CHILDREN

[public.health.oregon.gov/HealthyPeopleFamilies/wic/Pages/countyinfo.aspx](http://public.health.oregon.gov/HealthyPeopleFamilies/wic/Pages/countyinfo.aspx)  
541-322-7400

english

spanish

A free health and nutrition program for pregnant women, nursing mothers, infants, and children up to the age of 5.

**Services:**

- ➔ Voucher program for free healthy food
- ➔ Growth and developmental evaluations for children
- ➔ Breastfeeding support and health and nutritional counseling

**Eligibility:** Must be eligible under Oregon WIC income guidelines and have nutritional/health need.

**Service Area:** Central Oregon

**Locations:** 2577 NE Courtney Drive, Bend

\*Additional locations available. See website for details.



## → EMERGENCY SERVICES

211 Info: (Emergency, Energy, Food, Health, Housing)	211
Boys and Girls Aid Society Hotline	877-932-2734

## → FAMILY SERVICES

Cascade Youth and Family Center Crisis Hotline	800-660-0934
Central Oregon Veteran's Outreach	541-383-2793
Crippled Children/Child Development and Rehabilitation Center	800-637-0700
Famiy Resource Center with Disabilities Center	541-389-5468
Northwest Americans	800-949-4232
Oregon Disabilities Commission	800-282-8096
Oregon Youth Line	877-553-8336
Saving Grace	866-504-8992
Veteran's Service Offices	
Bend	541-385-3214
Madras	541-475-5228
Prineville	541-447-5304

## → HEALTH

Alcohol and Drug Services	541-322-7500
American Cancer Society	800-227-2345
Center for Disease Control	800-232-4636
<i>Formally AIDS/HIV/Immunizations/Disease Outbreaks/Autism</i>	
Child and Family Mental Health Line	541-322-7500
Mental Health Crisis/Suicide	1-800-273-8255
National Alliance on Mental Illness	800-273-8255
Oregon Health Plan	800-359-9517
Oregon Mothers Care	
Crook	541-447-5165
Deschutes	541-322-7400
Jefferson	541-475-4456
Oregon Partnership: Alcohol and Drug Helpline	1-800-923-4357
Oregon SafeNet Maternal and Child Health Hotline	211

## → HEALTH SERVICES

Birthright	800-550-4900
Healthy Start Prenatal	541-322-7444
Planned Parenthood	541-389-9973
Pregnancy Resource Center of Central Oregon	
Bend	541-385-5334
Madras	541-475-5338
Prineville	541-447-2420
Sexaholics Anonymous	503-224-9840

Narcotics Anonymous.....	541-416-2146
Gamblers Anonymous.....	855-222-5542
Alcoholics Anonymous.....	541-548-0440

→ **LEGAL SERVICES**

Community Solutions Central Oregon.....	541-383-0187
Consumer Credit Counseling Service of Central Oregon.....	800-285-4605
County Victim's Assistance	
Deschutes.....	541-388-6525
Crook.....	541-447-4158
Jefferson.....	541-475-4463
Court Appointed Special Advocates for Children	
Crook.....	541-447-7220
Deschutes.....	541-389-1618
Jefferson.....	541-475-9426
Department of Justice-Support Enforcement Division.....	541-388-6141
American Immigration Lawyers Association.....	202-507-7600
Legal Aid of Central Oregon.....	541-385-6950
Oregon State Bar: Law Referral Services.....	1-800-452-7636

→ **SENIORS**

AARP: American Association for Retired Persons.....	1-888-687-2277
Aging and Disability Resource Connection	
Bend.....	541-388-6240
Prineville.....	541-447-4511
LaPine.....	541-536-8919
Redmond.....	541-548-2206
Madras.....	541-475-6773
Sisters.....	541-678-5493
Central Oregon Council on Aging.....	541-548-8817
Dial-a-Ride.....	541-385-8680
Meals on Wheels.....	541-678-5483
Social Security Administration.....	800-772-1213
Senior Centers	
Bend.....	541-388-1133
LaPine.....	541-536-6237
Redmond.....	541-548-6325
Sisters.....	541-678-5983
Crooked River Ranch.....	541-504-8236
Madras.....	541-475-6494
Prineville.....	541-447-6844
Warm Springs.....	541-553-3313
Senior Help Line.....	877-704-4567
Warm Springs Senior Transportation.....	541-553-3313



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**➔ HABITAT FOR HUMANITY**  
*[bendhabitat.org](http://bendhabitat.org) • 541-385-5387*

english

Works in partnership with qualified families to build their own homes.

**Services:**

- *New home construction for families*
- *Educational services*

**Eligibility:** *Income eligibility. Must provide 500 hours of sweat equity.*

**Service Area:** *Central Oregon*

**Locations:** *1860 NE 4th Street, Bend*

*\*Additional locations available. See website for details.*

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**➔ BETHLEHEM INN**  
*[bethleheminn.org](http://bethleheminn.org) • 541-389-2820*

english

Provides shelter and resources for individuals and families experiencing homelessness.

**Services:**

- *Nightly shelter*
- *Support services*
- *Case management*

**Eligibility:** *Call for eligibility. Will be drug and alcohol screened.*

**Service Area:** *Central Oregon*

**Locations:** *3705 N Highway 97, Bend*

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**➔ GRANDMA'S HOUSE OF CENTRAL OREGON**  
*[grandmashouseofco.org](http://grandmashouseofco.org) • 541-383-3515*

english

Provides safe home for homeless, pregnant, and/or young mothers 15-24 years old and babies under 18 months old.

**Services:**

- *Teen parent program*
- *Group home*
- *Referral services*

**Eligibility:** *Call for eligibility. Female residents only.*

**Service Area:** *Central Oregon*

**Locations:** *PO Box 6372, Bend*

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**➔ HOUSING WORKS**  
*housing-works.org • 541-923-1018*

english  
spanish

Provides opportunity for success to low to moderate income families.

**Services:**

- ➔ *Section 8 Housing Choice and Veteran Affairs housing vouchers*
- ➔ *Family self-sufficiency programs*
- ➔ *Homeownership opportunities*

**Eligibility:** *Call for eligibility.*

**Service Area:** *Central Oregon*

**Locations:** *405 SW 6th Street, Redmond*

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**➔ MADRAS GOSPEL MISSION**  
*madrasgospelmission.org • 541-475-2064*

english

Provides overnight emergency shelter, meals and clothing to homeless men.

**Services:**

- ➔ *Emergency shelter: short term and long term stay*
- ➔ *Food*
- ➔ *Showers and laundry services*

**Eligibility:** *Call for eligibility. Any homeless man in need of assistance.*

**Service Area:** *Central Oregon, mainly Jefferson County and Warm Springs*

**Locations:** *164 SE D Street, Madras*





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**➔ NEIGHBORIMPACT FAMILY SHELTER:  
NANCY'S HOUSE**

english

spanish

*neighborimpact.org/services/housing/emergency-shelter • Call 211*

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Short term shelter for homeless households with children and women in the final month of pregnancy.

**Services:**

- Short term shelter for families with children
- Case management services
- Housing information and referral

**Eligibility:** Call for eligibility. Homeless households with children. Drug and alcohol free facility.

**Service Area:** Central Oregon

**Location:** Confidential location

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**➔ NEIGHBORIMPACT HOME PRESERVATION  
LOAN PROGRAM**

english

spanish

*neighborimpact.org/services/help-for-home-buyers--home-owners  
541-316-2034*

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Provides low-interest loans for home preservation projects such as new roofing, exterior paint, heating systems, septic systems, and flooring.

**Services:**

- Loans for necessary home improvements with affordable rates
- Down payment assistance
- Septic replacement loans

**Service Area:** Central Oregon

**Locations:** 2659 SW 4th Street, Redmond

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**➔ NEIGHBORIMPACT HOMESOURCE PROGRAM**

english

spanish

*neighborimpact.org/services/help-for-home-buyers--home-owners  
541-323-6567*

---

Offers classes, coaching, and programs to strengthen household finances and obtain, maintain, and sustain home ownership.

**Services:**

- Home buyer education and counseling
- Foreclosure and reverse mortgage counseling
- Financial fitness classes and matched savings programs

**Service Area:** Central Oregon

**Locations:** 20310 Empire Avenue, Suite A100, Bend

*\*Additional locations available. See website for details.*

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## ➔ NEIGHBORIMPACT HOUSING STABILIZATION PROGRAM

english

spanish

[neighborimpact.org/services/housing/rent-assistance](http://neighborimpact.org/services/housing/rent-assistance) • Call 211

---

Rental assistance program for homeless and at-risk families.

**Services:**

- ➔ Provides housing for homeless families
- ➔ Help individuals receive training and support to be self-sufficient
- ➔ Work on short and long term goals and define steps needed to reach them

**Eligibility:** Homeless families with children. Must have some income to pay a portion of monthly rent.

**Service Area:** Central Oregon

**Location:** Call for location

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## ➔ NEIGHBORIMPACT WEATHERIZATION PROGRAM

english

spanish

[neighborimpact.org/services/housing/rent-assistance](http://neighborimpact.org/services/housing/rent-assistance) • 541-316-2034

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Offers no cost energy efficiency and health and safety improvements to home owners and renters.

**Services:**

- ➔ Home energy efficiency improvements to reduce energy usage and utility bills
- ➔ Home health and safety improvements
- ➔ Educational resources to improve energy efficiency

**Eligibility:** Income qualification based on household size. Call for eligibility.

**Service Area:** Central Oregon

**Location:** 20310 Empire Avenue, Suite A100, Bend

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## ➔ SAVING GRACE

english

russian

spanish

ukrainian

[saving-grace.org](http://saving-grace.org) • 541-389-7021 hotline • 866-504-8992

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Confidential and free help for all victims of domestic violence and sexual assault, stalking and human trafficking including men, women and children.

**Services:**

- ➔ Safe shelter including on-site kitchen and food
- ➔ Individual counseling and support groups
- ➔ Support for families and victims of domestic violence

**Eligibility:** To stay in the shelter, you must be a recent (last 6 months) victim of violence or sexual assault.

**Service Area:** Central Oregon

**Location:** 1004 NW Milwaukee Avenue #100, Bend



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**➡ THE SHEPHERD'S HOUSE**  
*[myshepherdshouse.org](http://myshepherdshouse.org) • 541-388-2096*

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english

Overnight emergency shelter, meals, clothing, showers.

**Services:**

- *Nightly shelter and day room*
- *Support groups*
- *Showers, meals, and clothing*

**Eligibility:** *Male residents age 18 and over*

**Service Area:** *Deschutes County*

**Locations:** *1854 NE Division Street, Bend*

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**➡ USDA RURAL DEVELOPMENT**  
*[rd.usda.gov](http://rd.usda.gov) • 541-923-4358*

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english

Provides housing finance loans in rural areas.

**Services:**

- *Housing purchase loans*
- *Home repair loans and grants*
- *Information on housing services*

**Service Area:** *Rural parts of Oregon*

**Locations:** *625 SE Salmon Avenue, Suite 5, Redmond*

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## COMMUNITY SOLUTIONS

[solutionsco.org](http://solutionsco.org) • 541-383-0187

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english

Specializes in communication and dispute resolutions.

**Services:**

- Mediation for families, businesses, and most groups
- Facilitation services for groups
- Conflict resolution workshops and trainings

**Eligibility:** Needs based and sliding scale fees available

**Service Area:** Central Oregon

**Locations:** 1029 NW 14th Street, Suite 104, Bend

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## COURT APPOINTED SPECIAL ADVOCATES FOR CHILDREN

[casaofcentraloregon.org](http://casaofcentraloregon.org) • 541-389-1618

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english

spanish

Provides volunteers to advocate for abused and neglected children and to ensure children have a voice in the court system.

**Services:**

- Train and support volunteers to advocate for children in court
- Advocate for abused and neglected children

**Eligibility:** Children in foster care in Central Oregon

**Service Area:** Central Oregon

**Locations:** 1029 NW 14th Street, Suite 100, Bend

*\*Additional locations available. See website for details.*

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## CROOK COUNTY VICTIMS ASSISTANCE

[co.crook.or.us](http://co.crook.or.us) • 541-447-4158

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english

Provides assistance and ongoing support to victims of crime.

**Services:**

- Advocates for victims
- Assists with property return and restitution
- Provides information on victims' rights

**Eligibility:** Any victim of crime in Crook County

**Service Area:** Crook County

**Locations:** 300 NE 3rd Street, Room 34, Prineville



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**➡ DESCHUTES COUNTY VICTIMS ASSISTANCE** english  
[deschutes.org/justice/page/victim-services](https://deschutes.org/justice/page/victim-services) ▪ 541-388-6525

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Provides assistance and ongoing support to victims of crime.

**Services:**

- *Advocates for victims*
- *Provides support through the criminal justice process*
- *Provides information about rights*

**Eligibility:** *Any victim of crime in Deschutes County*

**Service Area:** *Deschutes County*

**Locations:** *1164 NW Bond Street, Bend*

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**➡ JEFFERSON COUNTY VICTIMS ASSISTANCE** english  
[doj.state.or.us/victims/Pages/assistance.aspx#k](https://doj.state.or.us/victims/Pages/assistance.aspx#k) ▪ spanish  
 541-475-4463 (hotline) ▪ 541-475-2201

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Assists victims of crime with informational and emotional support through the court process.

**Services:**

- *Personal contact and follow up support to victims*
- *Assists with property return and restitution*
- *Victim impact statement and/or support during sentencing*

**Service Area:** *Jefferson County*

**Locations:** *129 SW E Street, Madras*

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**➡ LEGAL AID SERVICES OF OREGON** english  
[lasoregon.org](https://lasoregon.org) ▪ 541-385-6950 ▪ 800-678-6944

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Provides legal assistance to low income people.

**Services:**

- *Legal assistance to low income people in Oregon*
- *Family support*

**Service Area:** *Central Oregon*

**Locations:** *20360 Empire Avenue, Suite B3, Bend*

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**➔ OREGON STATE BAR**  
*osbar.org • 800-452-7636*

english

spanish

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Provides referral services, matching low income residents with attorneys willing to work for reduced fees.

**Services:**

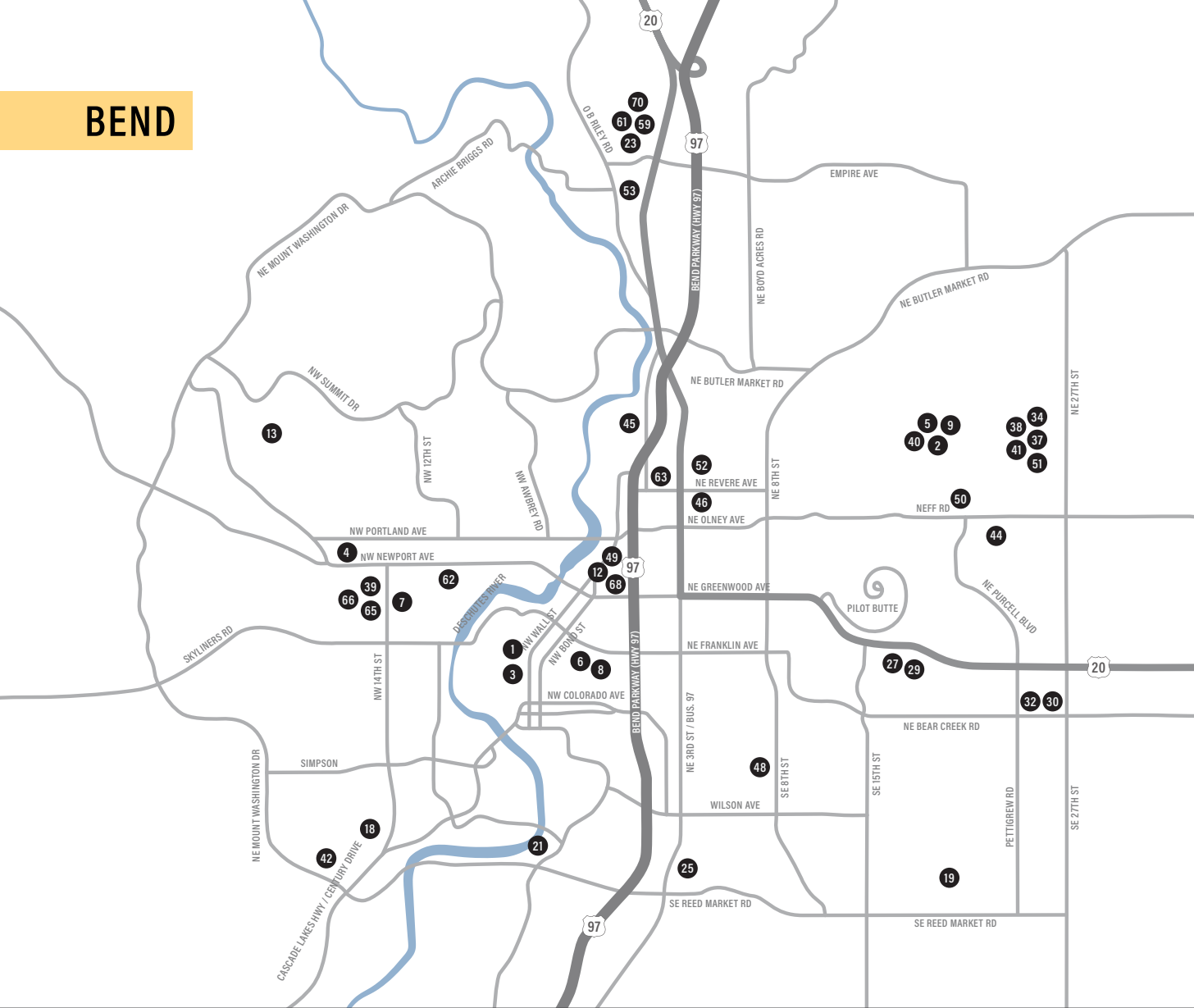
- *Provides legal service in the areas of landlord/tenant disputes and criminal and family law*
- *Foreclosure legal services*
- *Teen program - Problem Solvers*

**Service Area:** Oregon

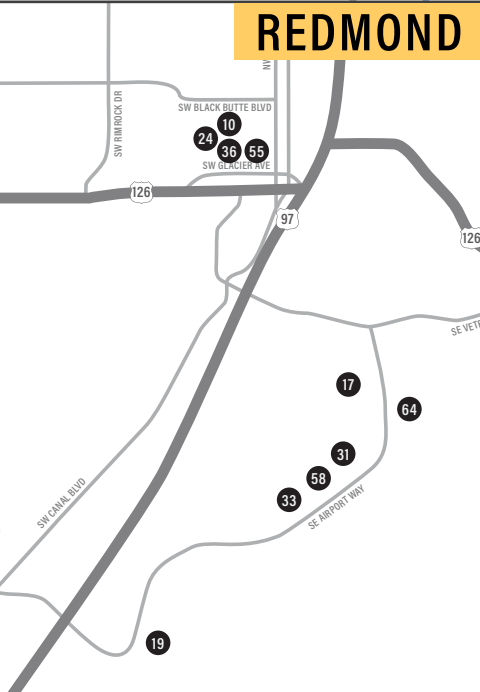




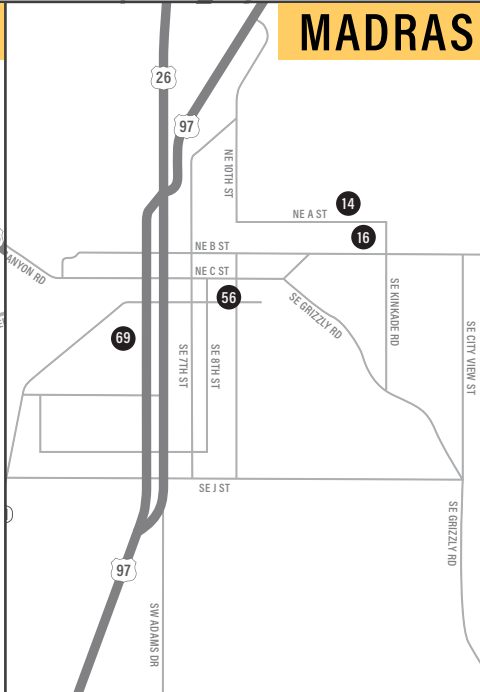
# BEND



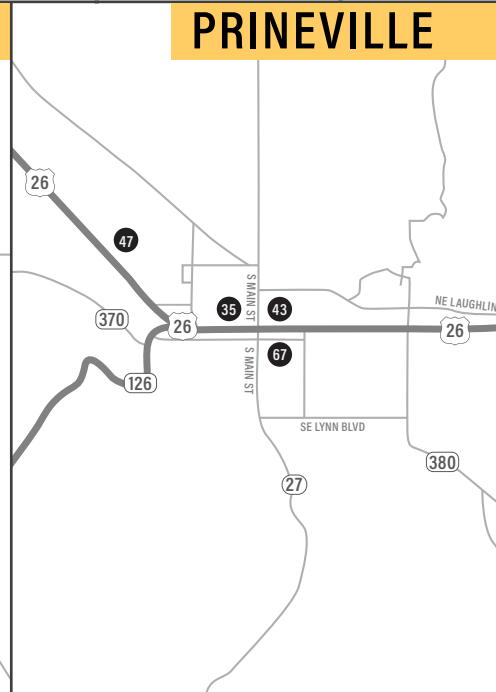
# REDMOND



# MADRAS



# PRINEVILLE



## CHILDREN & FAMILIES

- 1 Boys and Girls Club of Bend | 541-617-2877
- 2 Cascade Youth and Family Center | 541-318-3436
- 3 Deschutes Public Library | 541-617-7050
- 4 Early Intervention and Early Childhood Special Education | 541-389-5437
- 5 Family Access Network | 541-617-7050
- 6 Family Resource Center of Central Oregon | 541-389-5468
- 7 Kids Intervention and Diagnostic Service Center | 541-383-5958
- 8 Latino Community Association | 541-382-4366
- 9 MountainStar Family Relief Nursery | 541-322-6820
- 10 NeighborImpact Child Care Resources | 541-323-6518  
Sisters Parks and Recreation District | 541-323-6518
- 12 Department of Human Services Self Sufficiency Program | 541-388-6010

## EDUCATION

- 13 Central Oregon Community College | 541-383-7700
- 14 Children's Learning Center | 541-475-3628  
Mid Columbia Head Start | 541-386-2010
- 16 Migrant Head Start | 541-475-6232
- 17 NeighborImpact Head Start | 541-323-6543
- 18 Oregon State University Cascade Campus | 541-322-3100
- 19 Oregon State University Extension Services | 541-548-6088  
Together For Children | 541-420-8110

## EMERGENCY

- 21 American Red Cross | 541-382-2142  
House of Hope Ministries | 541-390-1594
- 23 NeighborImpact Energy Assistance | 541-318-7506
- 24 Redmond Utility Assistance Program | 541-923-7765
- 25 St. Vincent de Paul | 541-389-6643  
Warm Springs Tribal Social Services | 541-553-3415

## EMPLOYMENT

- 27 Central Oregon Intergovernmental Council | 541-548-8163  
Job Corps | (800) 733-5627
- 29 Oregon Employment Department | 541-388-6070  
Warm Springs Vocational Rehabilitation Program | 541-553-3415

## FOOD

- 31 NeighborImpact Food Bank Program | 541-548-2380

## HEALTH

- 32 Abiltree | 541-388-8103
- 33 Advantage Smile for Kids | (866) 268-9616
- 34 Behavioral Health Departments  
Deschutes County: 541-322-7500  
Crook County: 541-323-5330

- 35 Cocoon | 541-447-5165
- 36 City Care Clinic | 541-316-2582
- 37 Deschutes County Alcohol and Drug Treatment Program | 541-322-7500
- 38 Health Departments | 541-322-7400
- 39 Healthy Beginnings | 541-383-6357
- 40 Healthy Families of the High Dessert | 541-749-2133
- 41 Hospice Services | 541-382-5882
- 42 Juniper Mountain Counseling | 541-617-0377
- 43 Lutheran Community Services Northwest | 541-447-7441
- 44 Mosaic Medical | 541-383-3005
- 45 Planned Parenthood of the Columbia-Willamette | 541-389-9973
- 46 Pregnancy Resource Center | 541-383-3005
- 47 Rimrock Trails | 541-447-2631
- 48 School Based Health Clinics | 541-323-3850
- 49 Seniors and People With Disabilities Program | 541-388-6240
- 50 Volunteers in Medicine | 541-330-9001
- 51 Women, Infant and Children | 541-322-7400

## HOUSING AND SHELTER

- 52 Habitat for Humanity | 541-385-5387
- 53 Bethlehem Inn | 541-389-2820  
Grandma's House of Central Oregon | 541-383-3515
- 55 Housing Works | 541-923-1018
- 56 Madras Gospel Mission | 541-475-2064  
NeighborImpact Family Shelter: Nancy's House | Call 211
- 58 NeighborImpact Home Preservation Loan Program | 541-548-2380
- 59 NeighborImpact Homesource Program | 541-323-6567  
NeighborImpact Housing Stabilization Program | Call 211
- 61 NeighborImpact Weatherization Program | 541-316-2034
- 62 Saving Grace | 541-389-7021
- 63 The Shepherd's House | 541-388-2096
- 64 USDA Rural Development | 541-923-4358

## LEGAL

- 65 Community Solutions | 541-383-0187
- 66 Court Appointed Special Advocates For Children | 541-389-1618
- 67 Crook County Victims Assistance | 541-447-4158
- 68 Deschutes County Victims Assistance | 541-388-6525
- 69 Jefferson County Victims Assistance | 541-475-4463
- 70 Legal Aid Services of Oregon | 541-385-6944  
Oregon State Bar | 800-452-7636

